

COMPANY : Pathfinder

PRODUCT : Primary Rate Interface

HIGHLIGHT: End-to-End voice and data solutions



Pathfinder is an organisation that looks ahead into the future and creates innovative business solutions. Driven by the needs and demands in the market, they have learnt to anticipate the requirements and craft solutions that will resolve business issues to make lives easier. Over the years, they have spread their wings and have reached countries in MENA (Middle East & North Africa) & APAC (Asia Pacific) regions with an ever-expanding growth across the globe. They proudly boast of having served over 500 corporations till date.

Pathfinder offers a wide range of advisory services, business solutions and software products focused on addressing customer needs, streamlining business processes and boosting overall efficiency, while also retaining the highest quality in delivery. Pathfinder is a team of highly qualified professionals who have worked in various verticals and understand the pulse of the market and the demands. Going a step further, they are in the business of redefining the entire system of creating solutions. They specialise in delivering innovative customer-centric business solutions deploying

cutting-edge technologies with a strong focus on industry best practices and processes.

Challenge

- Unstable Voice PRI connectivity leading to disruption in customer service and ERP integration
- Increasing demand for data communication
- Reliable mode of connectivity to their Cloud servers in AWS
- High availability of Telco resources



Solution

- PRI Voice Link on licensed bandwidth radio last mile
- Solution optimised for customer with enterprise grade E-PBAX
- 3 ILL circuits for data connectivity
- Dedicated service assurance team, ensures quality service for the circuits

PoI to other Service Providers



TTL Switch

TTL Voice Network

TTL Transport Network



TTSL BTS



TTSL sponsored PBX

1PRI on LBR-RF

Call : 1800 266 1800

Email : dobig@tatadocomo.com

Visit : www.tatadocomo.com/business

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Benefits

- Based on the uptime experience, pathfinder procured 3 additional PRI circuits
- Superior connectivity to global destinations through Tata Networks internet peering and reliable connectivity to Pathfinder's cloud servers in AWS

Primary Rate Interface (PRI)



Enable business growth with scalable voice solutions.

Get Primary Rate Interface (PRI) solutions and scale your business with robust voice connectivity



Ease of management

Single link with scalability in multiples of 30 channels



Video conferencing

Supports video conferencing solutions



Value added services

Extension wise billing and similar pilot number across offices

In addition, the solution comes with Direct Inward Dialing (DID) and Direct Outward Dialing (DOD) facilities along with tele-marketing numbers

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